

Warranty

Warranty Promise

Diversified Spaces promises to repair or replace any Diversified Spaces brand product or component that is defective in material or workmanship under normal use for as long as the Original Purchaser owns it. This is the sole and exclusive remedy for Diversified Spaces products to be found defective. This warranty applies to Diversified Spaces products from the date of delivery to the Original Purchaser and is non-transferable. This Warranty is subject to limitations, exclusions or other provisions detailed below. Original Purchaser implies the final purchasing entity acquiring the product from a Diversified Spaces Authorized Dealer for the purchaser's use and not for resale, remarketing or distribution.

Limited Lifetime Warranty Terms

Limited Lifetime Warranty — Diversified Spaces warrants that its products shall be free of material defect and/or faulty workmanship from the date of delivery. This warranty is subject to the limitations and exclusions indicated below

12 Year Warranty — Diversified Spaces warrants that its laminate tops, butcher block tops, phenolic tops, epoxy tops, stainless steel tops, high wear, and moveable parts (ie: casters, glides, etc.) shall be free of substantial defects in original material and workmanship for twelve (12) years from the date of delivery.

1 Year Warranty — Diversified Spaces warrants that all wood veneer, electrical components, and dry erase markerboard surfaces are free of substantial defects in original materials and workmanship for one (1) year from the date of delivery.

6 Month Warranty — Diversified Spaces warrants that all hand sanitizers and dispensers are free of substantial defects in original materials and workmanship for six months from the date of delivery.

Warranty Exclusions and Limitations

Exclusions — This warranty is considered null and void by the following:

- Abnormal defects caused by abuse or unruly use, modification, or alteration of product
- Any damage caused in transit by the carrier (Contact Diversified Spaces Customer Service to address carrier damage.)
- Ordinary wear and tear (including but not limited to: scratching of laminate, phenolic, epoxy and butcher block tops; ghosting on dry-erase markerboard; chips caused by the moving of epoxy tops)
- Products installed, used, or maintained without adherence to product specifications, assembly instructions or Diversified Spaces' recommendations and warnings
- Product exposure to water or dense humidity

Caution is advised when abutting epoxy surfaces, as chipping and cracking may occur when an epoxy edge is bumped into another. Chipping and cracking caused by bumping of epoxy surfaces is not covered under the Diversified Spaces Warranty.

Warranty Limitations

This warranty is provided only to the initial purchaser, is non-transferable and is valid strictly for as long as the product is owned by the original purchaser. To be protected under this warranty, all products must be stored in areas of controlled temperature and humidity, and periodic regular scheduled maintenance must be performed. See separate Care and Maintenance documents for further detail.

Any incidental or consequential damages, including but not limited to business losses, personal property damage, and third-party liabilities are hereby expressly excluded.

Diversified Spaces shall repair or replace, at its discretion, any portion of the product which proves to be defective under the terms of this warranty. Diversified Spaces may elect to substitute a reasonably comparable product, or a cash refund of the original purchase price (less reasonable depreciation) in the event the original warranted product is no longer manufactured at the time the warranty is exercised. Liability is limited to replacement parts and labor.

Freight and installation costs are excluded from Warranty consideration and are the sole responsibility of the Purchaser.

Diversified Spaces products are not recommended or warranted for outdoor use.

Some natural color variations occurring in wood, veneer, plastics, laminates, paints, or other natural materials are inherent to their character and cannot be avoided, and Diversified Spaces does not consider these variations to be defects. Colorfastness and variation of colors, grains or textures of such materials are not warranted. There are no implied warranties of fitness or merchantability, and there are no other warranties beyond the warranties expressed here.